

Facts & Figures

MedAire Aviation

January 2023 – December 2023

MedAire[®]
An International SOS Company

LOCAL KNOWLEDGE, GLOBAL SCALE

WE CARE FOR CLIENTS FROM MORE THAN **1,200** LOCATIONS IN **90** COUNTRIES



600

SECURITY SPECIALISTS & PARTNERS



4,800

MEDICAL PROFESSIONALS

27

ASSISTANCE CENTRES



14

REGIONAL SECURITY CENTRES



85,000 SERVICE PROVIDERS
IN **10,000** CITIES



100
LANGUAGES SPOKEN

MEDAIRE'S GLOBAL REACH

MedAire has a significant global presence and is a leader in providing remote medical, security, and operational support, particularly in the aviation and yachting industries. Our expertise and innovative solutions have had a profound impact on safety standards and practices worldwide.

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-  MedAire Office
 -  International SOS Office
 -  International SOS Assistance Centre & Office
 -  Security Intelligence & Operation Centres
 -  Centres of Local Security Expertise

MEDAIRE'S MEDICAL INFRASTRUCTURE

MedAire and International SOS offer a comprehensive global medical infrastructure that provides medical assistance and care to our clients, no matter where they are in the world. Our capabilities extend beyond our own clinics and evacuation services. We have a robust network of over 100,000 vetted service providers.



-  International SOS & Partners Primary Care & Occupational Health Clinic
-  International SOS & Partners Occupational Health Clinic
-  International SOS & Partners Primary Care Clinic
-  International SOS Air Ambulance
-  Medical Supply Services

OUR CLIENTS



PRIVATE AVIATION

4000+



CHARTER & MGMT

2200+



COMMERCIAL AVIATION

180+

75%

OF FORTUNE'S TOP 100 COMPANIES'
CORPORATE AIRCRAFT

67%

OF WORLD'S TOP COMMERCIAL AIRLINES

ASSISTED OVER 500,000 IN-FLIGHT MEDICAL CASES IN 35+ YEARS



184,857 CALLS

500+ PER DAY



91,965 CASES

250+ PER DAY



33%

NEUROLOGICAL



21%

GASTROINTESTINAL



7%

RESPIRATORY



6%

CARDIOVASCULAR



5%

INJURY/EXTERNAL

AVIATION CASE TYPES

Passenger Fit-to-Fly **42%**

In-flight **40%**

Crew Support **10%**

Security **2%**



91,965 CASES

250 PER DAY

TOP 5 MONTHS

DECEMBER

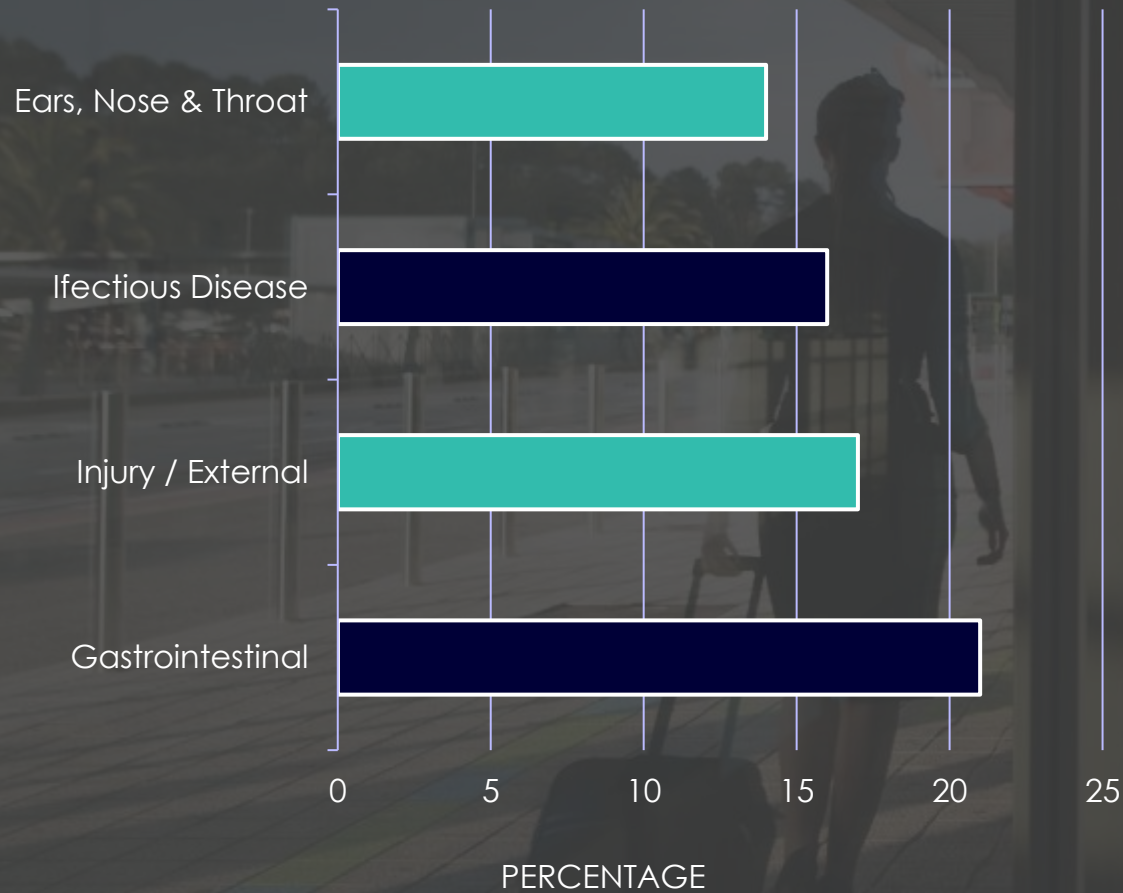
JULY

JANUARY

JUNE

NOVEMBER

CREW SUPPORT BY THE NUMBERS



TOP 5 LOCATIONS

37% | United States

8% | Canada

7% | United Kingdom

6% | Australia

4% | Singapore

A photograph of an airplane on a tarmac at dusk or dawn, overlaid with a blue network graphic consisting of interconnected nodes and lines. The word "SECURITY" is centered in white text.

SECURITY

AVIATION SECURITY ASSISTANCE

Aviation Security Brief **57%**

Airspace Assessment **20%**

AVSEC Enquiry **17%**

Go/No Go **6%**



7,053 CASES

20 PER DAY

TOP 5 LOCATIONS

LLBG | Tel Aviv, Israel

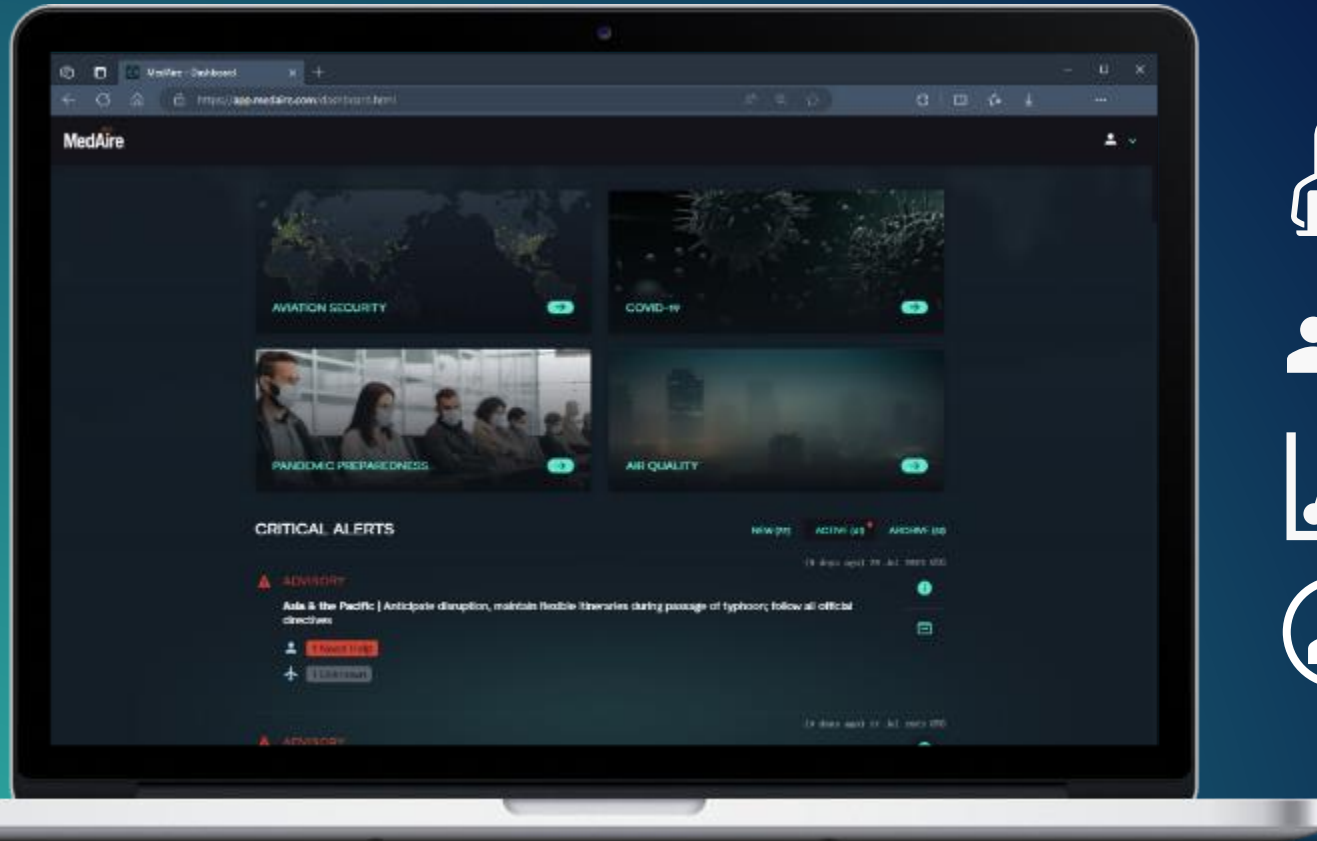
ORER | Erbil, Iraq

HSSS | Khartoum, Sudan

ORBI | Baghdad, Iraq

LUKK | Chisinau, Moldova

2022-23 PORTAL UTILISATION



SELF-SERVICE CASES

17,332



INFORMATION REQUESTS

7080



GEOSPATIAL DATAPOINTS

9



TOTAL USERS

1,008