



EXPLORE THE MEDAIRE360 AVIATION APP

MedAire's Aviation App brings the next generation of travel risk mitigation tools to your devices. Assess and mitigate risks for crew and passengers with an integrated solution that covers you before, during and after your travels.

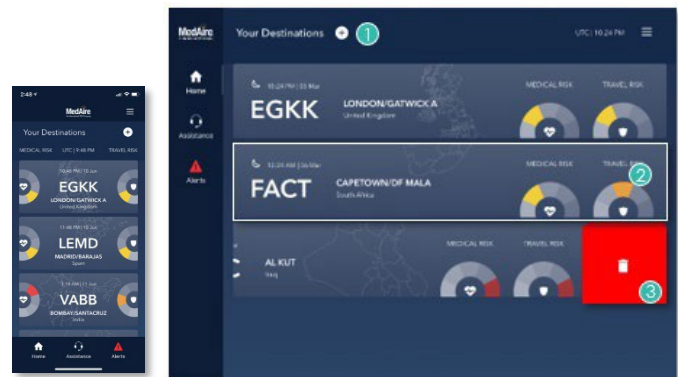
Receive push notifications regarding your favourite destinations alerting about medical and travel risks like disease outbreaks and natural disasters. See risk ratings, travel advice, local time, NOTAMs, ATSBs, attend to video TeleConsultation meetings, manage medical kits inventory and request on the ground or In-Flight Assistance within just a few clicks.

HOME SCREEN

In the Home page, you can manage your destinations and find travel, medical and security information regarding them. You can also find the Assistance and Alerts sections and navigate through the main menu on the top right corner.

In MedAire's Aviation App, you can add your favourite destinations to your Home page.

- 1 To add a destination, click on the plus button, type the name of the city, IATA or ICAO code you want to add in the search bar and select the location from the list.
- 2 Once a new destination is added, it will be shown at your Home page. You can add as many destinations as you would like.
- 3 Select, hold and drag destinations cards up or down to change their order.

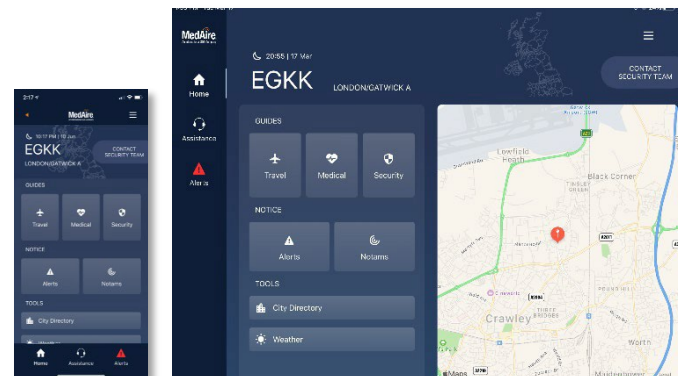


- 4 To remove a destination from your Home page, click and hold the card you want to delete, then swipe left. Click on the trash icon that will appear to delete the destination from your list (see image above).

DESTINATION INFORMATION

Information like local time, date and weather are displayed in the destination's pages.

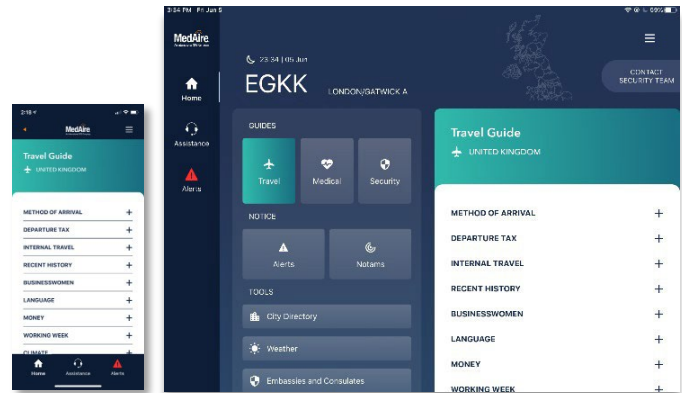
You can check more details about a destination, including its Travel, Medical, and Security Risks clicking on the different sections.



Travel Guides

Travel Guides for each destination are available once you select a destination card in your Home page.

Every Travel Guide contains pertinent information about the location, such as method of arrival (by air, by land), historical facts, language, currency, electricity, cultural etiquette, etc.

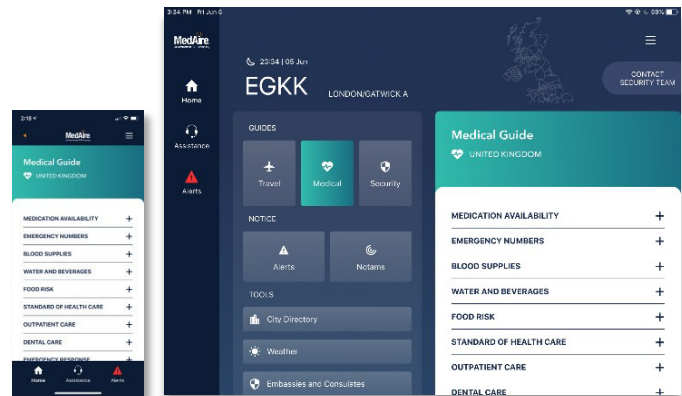


Medical Guides

You can find a Medical Guide for every destination added to your Home page.

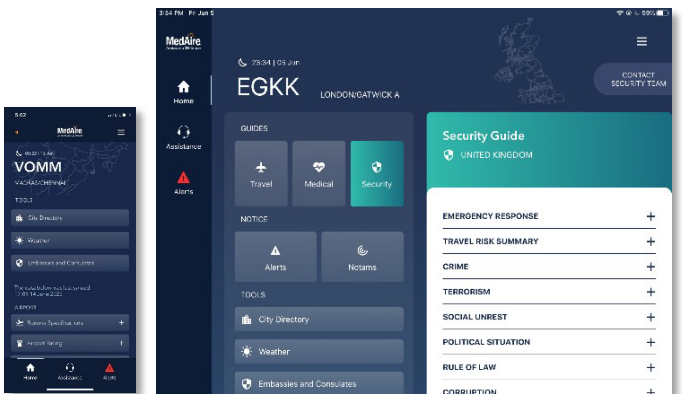
In every Medical Guide, you will find relevant and accurate medical information, easily accessible prior to and during your trip.

The contents are divided into subcategories such as emergency numbers, food risk, health care, disease information, vaccinations and more.



Security Guides

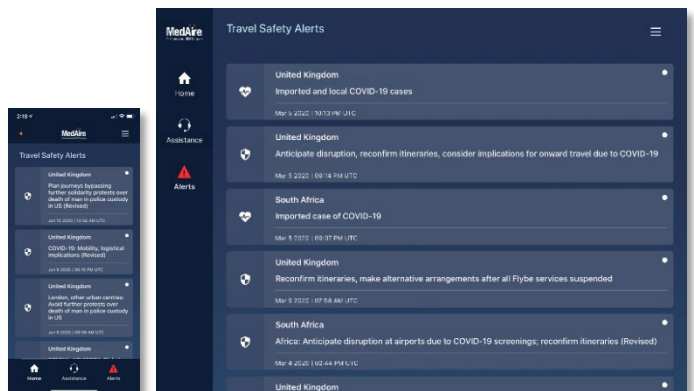
In every Security Guide you will find Airport Information, relevant Airspace Assessments as well as information like risk zones, crime, political situation, natural disasters, communications and more relevant data to be consulted prior and while travelling.



Alerts and NOTAMS

In addition to the Security Guides, in the MedAire's Aviation App, you can receive Travel Safety alerts from the destinations selected in your Home page. These can also be received as push notifications in your device's screen if this feature is active.

To assist with flight planning NOTAMs (Notices to Airmen), from the U.S. Federal Aviation Administration, can also be found in the Destination page.

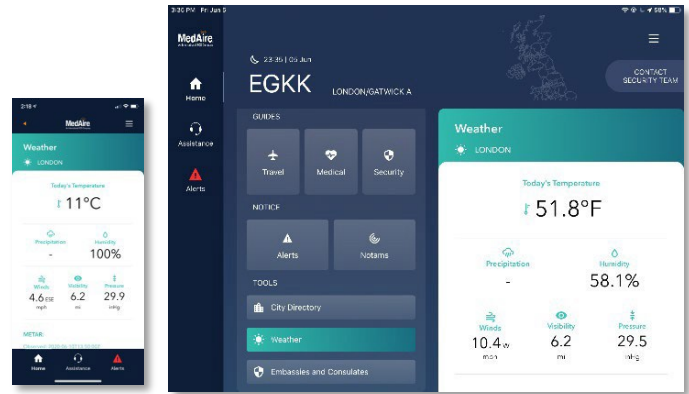


Tools

In Tools, you can find a [City Directory](#), with specific information, such as local emergency numbers, city security overview, important dates, and more.

The [Weather](#) tab includes the day's current temperature as well as TAFs & METARs.

For your convenience, a list of [Embassies and Consulates](#) of each destination are located in this section, including addresses, phone numbers, and other contacts.

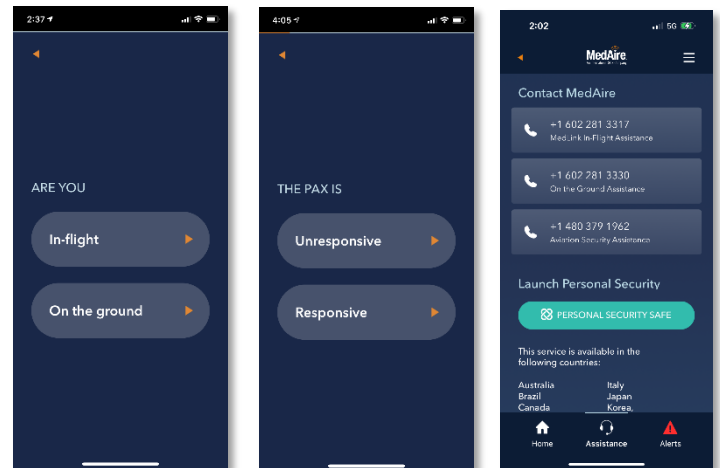


ASSISTANCE

MedAire's Aviation App counts with two different modes of assistance: **On-the-Ground** and **In-Flight**.

On-the-Ground: The "On-the-Ground" page, you can find the MedLink In-Flight, Non-Emergency Medical Assistance and the Aviation Security Assistance numbers.

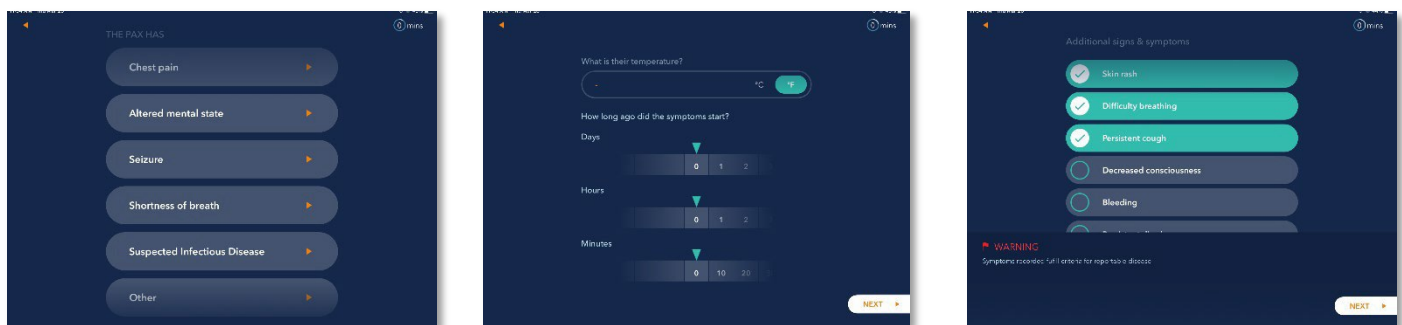
In-Flight: First responders can benefit from MedAire's Aviation App algorithm to be guided while assisting in a medical event happening in the air. The In-Flight Assistance was created based on real medical cases and it helps to speed the collection of information for the MedLink doctors.



Using the In-Flight Assistance Tool

SCENARIOS

The most common medical scenarios in a flight are listed on the In-Flight Assistance for fast triage, like Chest Pain, Seizure, Shortness of breath, Suspected Infectious Disease and others.



IMMEDIATE ACTIONS AND SCAN MEDICAL KIT

Following the medical scenarios, there is a checklist with immediate actions to be taken while assessing the passenger, such as provide oxygen, have the AED close, obtain a medical kit and more.

In this section, it is also possible to scan a medical kit and help the MedLink doctors to have faster visibility to which kits are available in the aircraft.

- 1 To scan a medical kit, press the plus button on the App.
- 2 Allow MedAire's Aviation App to access the camera and take a picture of the QR code located in the kit you want to register.
- 3 The scanned kit will appear automatically in the assessment.



OTHER TYPES OF INFORMATION

Throughout the In-Flight assessment, the onboard volunteer is able to describe the characteristics of the passenger's pain, inform vital signs, common additional signs and symptoms, any type of medical history, allergies, medications in use, the passenger's gender and age, etc.

SITUATION SUMMARY

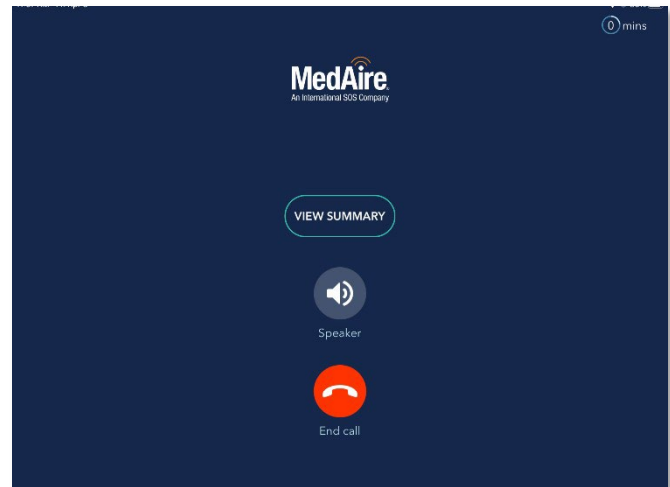
All the information collected during the assessment is gathered and presented in the Situation Summary.

- 1 At the end of this page, there is the option to save the Situation Summary as an image or share the information with another device through the AirDrop feature.
- 2 At the bottom of this page, it is also possible to start recording an ECG, if the advised by the doctors.



CONTACTING MEDLINK USING THE IN-FLIGHT ASSISTANCE

Besides your traditional communication processes, MedLink is also available through the App, as long as there is Wi-Fi connectivity in the aircraft. To call MedLink while assessing the passenger, press the “Call” button in the Situation Summary. You can also go back to view the Situation Summary while on the call.



DIAGNOSTIC KIT INTEGRATION

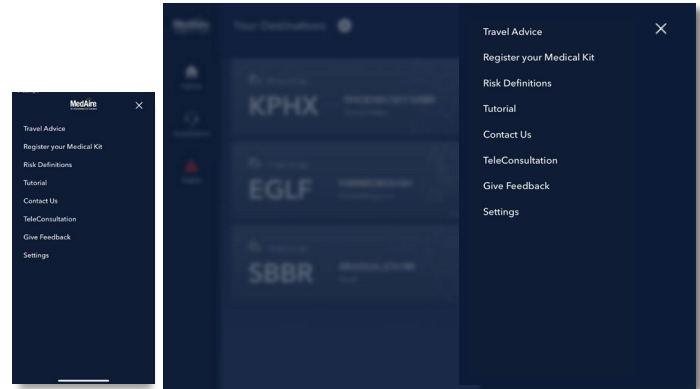
Taking an ECG Reading

- 1 Whenever an electrocardiogram recording is requested, just select “Perform ECG” in the Situation Summary page and follow the instructions in the screen.
- 2 Press “Leads” to check if the electrodes leads are green. Press “REC” to start recording.
- 3 Wait 9 seconds to record the ECG and transmit the results to the MedLink doctor once it is complete.



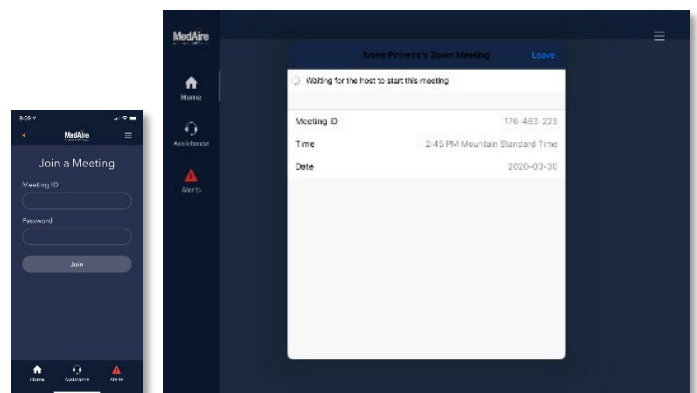
REGISTER YOUR MEDICAL KIT

- 1 Click on the three lines on the top right corner to access the main menu and select Register Medical Kit.
- 2 Press "Scan" to open the camera.
- 3 Allow MedAire's Aviation App to access the camera and take a picture of the QR code located in the kit you want to register
- 4 Insert the tail number in the App and save it. To update a kit or change a tail number, follow the same process



TELECONSULTATION

Whenever a TeleConsultation appointment is scheduled, you can access the appointment utilising the Meeting ID provided by MedAire's medical team.



CONTACT US

In the contact page, you can find essential phone numbers in case of need. You can also place a call through the App.

