



Product Discontinuation Notice

Tempus Pro, i2i ReachBak, and IntelliSpace Corsium

ROW excluding USA

20 July 2026

Dear Customer,

All configurations of the Tempus Pro patient monitor, i2i ReachBak, and IntelliSpace Corsium are being discontinued (and made End of Life (EOL)); they will no longer be available for purchase after 31 December 2026.

Tempus Pro has been on the market since 2014 and, despite ongoing upgrades over its lifecycle, component and software obsolescence, together with changes in regulatory requirements, we are unable to continue manufacturing and selling the device.

To support your ongoing requirements, a Last Time Buy (LTB) opportunity will be available for Tempus Pro, subject to stock availability and order receipt sequence, all LTB orders must be placed by 30 September 2026.

End of support for existing units will be managed depending on device configuration and serial number, as per the table below, with the five-year service life supported from date of shipment for the Tempus Pro.

Part Number	Device	Serial Number Range	End of Support Date
00-1004 00-1007	Tempus Pro (Non-Rainbow)	030003 - 040264	No longer supported
00-1004-R 00-1007-R 00-1024-R 00-1026-R	Tempus Pro (Rainbow Trizeps 6)	600001 - 604044	31 December 2028
00-1004-R 00-1007-R 00-1024-R 00-1026-R	Tempus Pro (Rainbow Trizeps 7)	604045 - 604165 & 614200 - 617388	31 December 2028
00-1004-R 00-1007-R 00-1024-R 00-1026-R	Tempus Pro (Rainbow Trizeps 7 2024-2026)	Serial numbers starting 63XXXX	31 December 2031
NA	i2i ReachBak	NA	31 December 2026
NA	IntelliSpace Corsium	NA	31 December 2036



We remain committed to supporting your installed base through the defined support period, including providing you with accessories, consumables, service offerings, repair, and spare parts (subject to availability) throughout the defined support period.

We recommend that you review your forward requirements and engage with your account team to confirm any LTB orders and discuss transition planning. We value your partnership and will work closely with you to ensure a smooth transition.

If you have any questions, please contact RDT_Marketing@philips.com. For technical support and service, please contact RDT_Techsupport@philips.com.

Yours sincerely

Travis Rager

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Heartstream