

# Evacuation and Repatriation Services

## *Assuring access to premium medical care.*

The best medical care isn't always available where you are. But, with MedAire's Global Lifeline services, we'll transport you to where the best care is available.

For more than a decade, MedAire has been coordinating hospitalization, transportation, repatriation, evacuation, and financial assistance when medically indicated. Our track record includes successful international evacuations in the Middle East, Europe, Asia, South America and Africa.

Indeed, medical emergencies aren't predictable. But MedAire's response to them is, as illustrated in the following actual scenarios.

- **Yemen to Dubai** – The spouse of an expatriate in Yemen had been confined to a month of bed rest due to a bulging disc in his back. Without proper surgery, he risked losing the use of his legs. The closest hospital where the surgery could be performed was in Dubai – nearly 1,000 miles away. MedAire coordinated travel on Yemen Airways and provided a nurse escort to travel with the patient, who was confined to a stretcher due to the severity of his condition.
- **Ethiopia to Kenya** – Inadequate facilities and a questionable blood supply in Ethiopia due to a high HIV-AIDS population made it necessary for MedAire to seek an upgraded facility for a critically-ill client. The MedLink physician questioned the patient's ability to tolerate the necessary five-hour flight to Johannesburg, due to severe hemorrhaging. Based upon medical capabilities and a shorter flight time, the patient was, instead, evacuated by air ambulance to Nairobi, Kenya where he was later stabilized and released.
- **Tahiti to California** – A MedAire client vacationing in Tahiti was in a scooter accident that resulted in severe rib fractures. MedLink was alerted that the client had been taken to a local public medical facility. Upon assessment, the MedLink physician determined that the level of care was inadequate

and made arrangements to transfer the patient to a private clinic. There, the availability of appropriate medical equipment was still questionable for the client who had suffered a collapsed lung and risked life-threatening arterial injury. A MedLink physician, armed with the proper medical supplies, was dispatched to Tahiti to stabilize and escort the patient back to the U.S. on a private jet.

Whether your evacuation calls for air ambulance transport, a commercial flight back to your home country or a private jet to a more appropriate international facility, we've got you covered.

MedAire's nearly 20-year history of providing aero-medical services to the commercial airline and business aviation industries has made us a world leader in aerospace medicine and aero-medical transportation. The resulting personal relationships have created an expansive network of trusted providers. Our relationships extend to air ambulance providers worldwide, where we have identified preferred providers by region.

Allow us to call upon this personal network during your time of need.

### **Global Lifeline, A Service of MedAire**

MedAire's Global Lifeline covers the health and security benefit needs of companies with international travelers and expatriate families. Created in 1986 to meet the specific needs of the high profile travelers, many of its services are already covering the top executives of hundreds of major Fortune corporations. With an infrastructure designed specifically for delivering the right information and resources to the right place at the right time, Global Lifeline services are designed around the specific needs of a corporation and its travelers and are packaged to maximize ease of use for those who travel and/or live overseas.

**Global Lifeline**  
A SERVICE OF MEDAIRE, INC.

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